

Appendix A: Council Achievements List 2018-19 (Quarter 1, April - June 2018)

(Press releases: U: Used by local media, N: Not used by local media, x: not yet published)

Achievement	Source	Corporate Priority
April 2018		
<p>In partnership with St Albans and Hertsmere District and Borough Councils, we delivered a Domestic Abuse Conference at Campus West. The theme for this year was Coercive Control. The conference was exceptionally well attended by nearly 200 professionals, support workers, survivors and advocates. The feedback from the conference has been very positive with many attending for the first time. Planning is already underway for the 2019 conference which will focus on the effects of domestic abuse on teenagers and within teenage relationships.</p>	<p>Business Plan Press release (U)</p>	<p>Our Community</p>
<p>The Mayor and Chief Executive hosted a visit from the Lord-Lieutenant of Hertfordshire, Robert Voss CBE, on his first tour of Welwyn Hatfield since his appointment. The theme of the tour revolved around arts, theatre, local history, young people, regeneration, sport, and entrepreneurship, with visits to CW Entertainment and the New Maynard Gallery, Isabel Hospice, Mill Green Mill and Museum, and Sir Frederic Osborn School.</p>	<p>Press release (U)</p>	<p>Our Council</p>
<p>Working with Hatfield Town Centre Forum, a Shop Watch Radio Scheme was implemented to help provide reassurance and reduce crime in the town centre. 20 different shops accepted the annual contract and four shops went on to a 30 free day trial. There are several national shops which require permission from their head office to participate so this number could rise.</p>	<p>Business Plan</p>	<p>Our Community</p>
<p>A council partnership which has enabled over £1m to be reinvested back into local housing was lauded on a national stage, winning the award for 'Alternative Service Delivery Model of the Year' from the Chartered Institute of Public Finance and Accountancy.</p>	<p>Press release (U)</p>	<p>Our Housing</p>

Achievement	Source	Corporate Priority
<p>Operation Balsam, the council's additional out of hours service which tackles neighbourhood noise, returned, providing extra noise patrols and an extended reporting hotline will be in place to coincide with the end of the academic term. The service is a partnership between Welwyn Hatfield Borough Council, Hertfordshire Police and the University of Hertfordshire.</p>	<p>Press release (U)</p>	<p>Our Community</p>
<p>May 2018</p>		
<p>The operator of the council's main sport and leisure services in Welwyn Hatfield changed following a merger between Greenwich Leisure Limited (GLL) and Finesse Leisure. The merger is expected to save around £7.2m over ten years by steadily reducing the management fee paid by the council. Like Finesse, GLL invests all surpluses into local facilities, its staff, grassroots and community sports. All local sites will trade under their 'Better' brand.</p>	<p>Press release (U)</p>	<p>Our Community</p>
<p>The local government elections in the borough progressed well and according to the project timetable.</p>	<p>Business Plan</p>	<p>Our Council</p>
<p>Mill Green Museum celebrated National Mills Weekend as mills around the country encouraged visitors to discover more about the traditional craft of milling. Cream teas and pastries made using flour milled at Mill Green were available. Other entertainment includes children's activities and storytelling, cookery and craft demonstrations, and folk dance performances.</p>	<p>Press release (U)</p>	<p>Our Community</p>
<p>The council worked with Hertfordshire County Council to implement and communicate a trial period for proposed changes to the road layout, parking and traffic calming measures in Welwyn Garden City town centre.</p>	<p>Press release (U)</p>	<p>Our Economy</p>
<p>The achievements of local people were celebrated at an awards ceremony. Three Civic Awards were presented by Deputy Mayor Councillor Barbara Fitzsimon, along with 20 Queen's Sapphire Jubilee Awards to young people. A Young Person Award was presented by the University of Hertfordshire, and new for this year was the Mears Community Award.</p>	<p>Press release (U)</p>	<p>Our Community</p>

Achievement	Source	Corporate Priority
Our obligations under the General Data Protection Regulation (GDPR) were implemented across the council's services.	Business Plan	Our Council
The council was re-assessed and awarded Disability Confident Status. The scheme supports employers to make the most of the talents disabled people can bring to your workplace.	Business Plan	Our Council
The council achieved Gold Standard National Practitioner Support Service (NPSS) accreditation for our housing advice and homeless prevention service. This is a nationally recognised accreditation, ensuring that our residents can expect the highest level of service. We are only the second authority in Hertfordshire to achieve this award.	Business Plan Press release (U)	Our Housing
June 2018		
In partnership with local authorities from Hertfordshire and Bedfordshire, a policy and procedure was produced regarding the council's enforcement powers to control 'rogue landlords' under new legislation – in particular the ability to impose civil penalties or fines as alternatives to prosecution for contraventions of certain housing legislation.	Business Plan	Our Housing
The council's Business Plan 2018-21 and Business Action Plan 2018-19 were published in print and online.	Business Plan	Our Council
HealthFest returned to Welwyn Garden City town centre for the fourth year. The free event is designed to raise awareness of the different factors and influences affecting health and wellbeing in a fun and interactive way.	Press release (U)	Our Community
World Culture Day returned to Hatfield town centre. The event is designed to showcase the wide varieties of different cultures that the world has to offer, including the different hobbies and food that can be found across the globe.	Press release (U)	Our Community

Achievement	Source	Corporate Priority
<p>The Crucial Crew programme, designed to educate more than 1,300 youngsters on a range of life skills, was delivered. There were sessions on anti-social behaviour, railway safety, fire safety, electrical safety, mindfulness, e-safety, emergency-handling, and the threat posed by strangers. The event - coordinated by Welwyn Hatfield Borough Council, delivered by the Community Safety Partnership, and funded by the University of Hertfordshire - sets out to teach Year 6 students crucial life skills and prepare them for the transition to secondary school.</p>	<p>Press release (N)</p>	<p>Our Community</p>
<p>The county's 'This Girl Can' campaign, encouraging women and girls to get fit, get more active and try a new activity, kicked off with two successful sporting sessions in Welwyn Hatfield. 500 events and taster sessions were on offer across Hertfordshire for the main campaign week and beyond. 'This Girl Can' in Hertfordshire was led by the Herts Sports Partnership, and supported by the council.</p>	<p>Press release (U)</p>	<p>Our Community</p>
<p>The Armed Forces Day flag was raised outside of the council offices to show support and gratitude to members of the armed forces community. The Mayor raised the flag at the event, which was also attended by representatives of the Royal British Legion, Royal Navy Association, cadets, students, councillors and residents.</p>	<p>Press release (U)</p>	<p>Our Community</p>